

## Ethnic Services Managers Institute March 27 – 28, 2018 Folsom, CA

### Date and Location

Tuesday, March 27 –  
Wednesday, March 28, 2018

Lake Natoma Inn  
702 Gold Lake Drive  
Folsom, CA 95630

### Description

The two (2) day Institute will present the Cultural Competence and Ethnic Services Manager with essential information strategies, and best practices to support their role in Behavioral Health including:

- Historical orientation and updates related to current policies, standards, and practices for cultural competence within behavioral health organizations
- Clarification of Cultural Competence and Ethnic Services Managers role and responsibilities
- Reporting, evaluation and outcomes
- Community capacity building strategies in key areas
- Strategies to develop, implement, manage and sustain cultural competence plan activities

### Format:

- Plenary Sessions
- Guest presentations
- Breakout sessions
- Strategic Planning work groups
- Knowledge Exchange

### Who Should Attend

**County Behavioral Health Cultural Competence and Ethnic Services Managers**

### Cost

**FREE**

*Continental breakfast and lunch will be included both days.*

### Registration

Click [HERE](#) to register!

### Contact Information

Khani Gustafson, MSW – Project Lead  
[kgustafson@cibhs.org](mailto:kgustafson@cibhs.org) or (916) 317-6230  
May Chan  
[mchan@cibhs.org](mailto:mchan@cibhs.org) or (916) 379-5328